

<u>IMPORTANT</u> – Prior Authorization is not a guarantee of benefits or payment at the time of service. Remember, benefits will vary between plans, so always verify benefits.

See important Endnotes.

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Timely (within 24 hours) notification required for ADMISSION to all facilities/services to include Concurrent Review (Observation Stays do not require authorization):					
Admission to any level of acute or sub-acute care (LTAC), skilled nursing facilities, rehabilitation Excludes global OB 2 day vaginal and 4 day C-Section deliveries and Observation Stays	х	х	х	х	x ^Δ
Includes all:					
Inpatient facility-to-facility transfers	Х	Х	Х	х	x ^Δ
NICU/Special Care Nursery admissions	X	X	X	X	χ ^Δ
Intraoperative Monitoring	х	х	Х	Х	χ ^Δ
Elective inpatient admissions					- 1
**No additional reimbursement will be provided for robotic assisted surgeries					_
***All emergent inpatient admissions require notification by the close of the next	Х	Х	Х	X	x ^Δ
business day					
Notification required for DISCHARGE from all facilities	х	х	х	Х	$x^{\scriptscriptstyle{\Delta}}$
Prior Authorization required for admission to facilities/programs listed below:					
Admissions to behavioral health/substance abuse residential, partial hospitalization, and day programs including IOP (does not include not office visits with contracted providers)	х	х	х	х	x ^Δ
Prior Authorization required for the medical procedures/services below (contracted and non-contracted					
providers):					
Abortion	Х	Х	Х	Х	X ¹
Allergen Immunotherapy Services - unless provided by an Allergist or Immunologist	Х	Х	Х	Х	x ¹ x ¹
Ambulance Transfers: Non-emergency, Ground and Air	х	х	Х	х	NA
Bariatric Surgery	Х	Х	NA	NA	x ¹
Bone Growth Stimulators	х	х	х	х	x ¹
Chiropractic Treatment					
CHIP requires authorization if greater than 12 visits	Х	Х	Х	X	NA
Cosmetic Procedures or Surgeries	х	х	NA	NA	NA
Dental - Oral maxillofacial surgery (including orthognathic surgery)	Х	Х	Х	Х	x ¹
Dental General Anesthesia - refer to HHSC guidelines Medicaid	х	х	Х	х	x ¹
External Defibrillators	х	х	Х	Х	x ¹
Hearing Aids for adults 21 and over	х	NA	NA	Х	NA
Hysterectomy	Х	Х	Х	х	x ¹
Implantable devices (e.g., Interspinous Process Decompressors) - includes trials	Х	Х	Х	Х	x ¹
Insulin Pumps/Continuous Glucose Monitoring Systems 95250, 95251	Х	Х	Х	х	x ¹
Mammoplasty (Male and Female)	Х	Х	Х	Х	x ¹
Otoplasty (including Microtia Repair)	х	х	Х	х	v ¹
Rhinoplasty / Septoplasty	Х	Х	Х	х	x ¹
Scar Revision	х	х	х	х	x ¹
Vagus Nerve Stimulation	х	х	Х	х	x ¹
Varicose Vein Treatment	х	х	Х	Х	x ¹
Behavioral Health (BH) / Chemical Dependency (CD) / Substance Abuse					
Applied Behavioral Analysis (ABA) Therapy - Pending HHSC Benefit Coverage	Х	Х	Х	Х	x ⁵
Residential Treatment (BH/CD)	х	х	Х	Х	x ¹
Inpatient Services (Includes Detox/ Rehab)	Х	Х	Х	х	x ¹
Intensive Outpatient Services (Includes Outpatient Detox/ Rehab)	Х	Х	Х	х	x ¹
ECT (Electro Convulsive Therapy) / TMS (Transcranial Magnetic Stimulation)	Х	Х	Х	Х	v ¹
Psychological / Neuropsychological Testing – if testing is greater than 8 hours/year	Х	Х	Х	Х	x ¹
Partial Hospitalization Services	х	х	Х	Х	x ¹
Cancer Chemotherapy: requires preauthorization for allowable charges >\$500 per dose	Х	Х	Х	х	x ¹
Durable Medical Equipment/Orthotics/Prosthetics					
All Custom DME (HCPCS Codes = Exxxx & Kxxxx)	Х	Х	Х	Х	x ¹
All Custom Orthotics/Prosthetics (HCPCS Codes = Lxxxx)	х	Х	Х	х	x ¹



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All purchases involving Medicaid allowable charges (for each item > \$500)					
Total Cost for Purchases must be included in the request for authorization	х	x	х	x	x ¹
CHIP/HMO based on billed charges					
All rentals, including:	х	х	Х	х	x ¹
Bone or Spinal Cord Stimulators	х	х	х	х	x ¹
Insulin Pumps/Continuous Glucose Monitoring Systems	х	х	х	х	x ¹
Hospital Grade Breast Pumps – after the initial 60 day rental period	Х	х	х	х	x ¹
Experimental/Investigational Services	Х	х	х	х	x ¹
Genetic Testing (to includes office-based testing)	Х	х	х	Х	x ¹
Imaging Services/ Diagnostic Procedures					
MRI, MRA – if not ordered by a Neurosurgeon or Orthopedic MD	х	х	Х	х	x ¹
SPECT, Three Dimensional (3D) Imaging/CTA - if not ordered by a cardiologist or cardiothoracic specialist	х	х	х	х	x ¹
Sleep Studies	Х	Х	Х	Х	x ¹
Video EEG Monitoring	х	Х	Х	Х	x ¹
OB ultrasounds	х	Х	Х	Х	x ¹
 Limited to 3 ultrasounds for a pregnancy that is not high risk without being approved. 	Х	Х	Х	Х	x ¹
No authorization required for high risk pregnancy ultrasounds when appropriate High Risk Pregnancy ICD-10 codes are submitted on the claim. ** Please submit clinical information to support the medical necessity request for additional ultrasounds, prior to performing or within 24 hours of performing an urgent ultrasound	x	x	x	x	x ¹
Long Term Support Services (LTSS) – per State benefit					
	NIA*	v	NIA	NIA	NΙΔ
Personal Care Services (PCS)	NA*	Х	NA	NA	NA
Private Duty Nursing (PDN)	Х	Х	NA	NA	NA
Day Activity Health Services	NA	х	NA	NA	NA
MDCP:					
Employment Assistance	NA	х	NA	NA	NA
Supported Employment	NA	Х	NA	NA	NA
Flexible Family Support Services	NA	Х	NA	NA	NA
Respite Care (in home or out of home)	NA	Х	NA	NA	NA
Financial Management Services	NA	Х	NA	NA	NA
Transition Assistance Services	NA	Х	NA	NA	NA
Adaptive Aids	NA	Х	NA	NA	NA
Minor Home Modifications	NA	Х	NA	NA	NA
Vehicle Modifications	NA	Х	NA	NA	NA
Community First Choice:					
Personal Assistance Services	NA	Х	NA	NA	NA
Habilitation	NA	Х	NA	NA	NA
Emergency Response Services	NA	Х	NA	NA	NA
Support Management	NA	Х	NA	NA	NA
Prescribed Pediatric Extended Care Centers (PPECC)	NA	Х	NA	NA	NA
Nursing Services (including initial evaluations)					
Private Duty Nursing (PDN)	Х	Х	Х	Х	NA
Skilled Nursing	Х	Х	Х	Х	Х
Nutritional Supplements/Formulas (HCPCS Codes = Bxxxx)	Х	Х	X	X	X
Obesity Treatment and Surgery	Х	Х	NA	NA	χ ^Δ
Out-of -Network					
ALL Non-Emergent Out of Network Services - inpatient or outpatient – Note: Letter of Agreement (LOA) may be required NOTE: Authorization is required for post-stabilization emergency room inpatient	x ²				



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Out-of-Network Specialists:					
Any non-urgent referral for Out-of-Network specialty office visits	х	Х	Х	Х	x ¹
2nd Opinions Out-of-Network	х	х	Х	Х	x ¹
Pain Management	х	х	Х	Х	x ¹
Implantable pumps (Baclofen/fentanyl)	Х	Х	Х	Х	x ¹
Spinal Cord and other Nerve Stimulators – includes trials	х	Х	Х	Х	x ¹
Pharmaceuticals Rx Medical Injectables:					
Rx Medical Injectables: Any injectable medication, including chemotherapy, for Medicaid					
allowable charges> \$500 per dose given in the outpatient setting. For CHIP/HMO/UFCP -	х	x	х	x	х
based on billed charges > \$500 per dose					
NDC, HCPCS and billable units are required on the claim					
Examples includes the following medications:					
Aflibercept (Eylea)	Х	Х	Х	Х	Х
Eteplirsen (Exondys-51)	Х	Х	Х	Х	Х
Histrelin implant (Supprelin LA)	Х	Х	Х	Х	Х
Hyaluronate (Orthovisc or Gel-One)	Х	Х	Х	Х	Х
IVIG (immune globulin)	Х	Х	Х	Х	Х
Natalizumab (Tysabri)	Х	Х	Х	Х	Х
Nusinersen (Spinraza)	Х	Х	Х	Х	Х
Omalizumab (Xolair)	Х	Х	Х	Х	Х
Onabotulinumtoxin A (Botox)	Х	Х	Х	Х	Х
Pembrolizumab (Keytruda)	х	Х	Х	Х	х
Romiplostim (NPlate)	Х	Х	Х	Х	Х
Zoledronic Acid	Х	Х	Х	Х	Х
Oncology drugs when utilized for off label use	Х	Х	Х	Х	Х
Supplies:					
Medical supplies, based on Medicaid allowable limits - (HCPCS Codes = Axxxx)	Х	Х	NA	NA	x ¹
Telemonitoring	Х	Х	Х	Х	x ¹
Therapy/Rehabilitation					
Occupational and Physical Therapy - All visits, required in units and/or encounters along with procedure					
codes as per the HHSC guidelines (Home and Outpatient)	x	x	х	x	x ⁴
NOTE: OT and PT Evaluations and Re-Evaluations Do NOT require authorization					
Speech Therapy –required for both Initial Evaluation and Ongoing Treatments – a re-evaluation will be	х	х	х	х	x ⁴
issued if ongoing treatments are authorized (Home or Outpatient)					



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Transplant		Titue			
ALL Services for Transplantation: solid organ and stem cell transplants (pre-transplant evaluation and transplant procedures)	х	х	х	х	x ¹
Transportation					
NOTE: Emergent transport subject to retrospective medical necessity review					
Wound Care					
Facility Based	Х	Х	Х	Х	x ¹
Hyperbaric Treatment	Х	Х	Х	Х	x ¹
All Wound Vac. (Negative-pressure wound therapy) to include related supplies	Х	Х	Х	Х	x ¹
Unlisted and Miscellaneous Codes					
CFHP requires standard codes when requesting authorization.					
Should an unlisted or miscellaneous code be used, medical necessity documentation and rationale must					
be prior authorized.	х	x	х	х	x ¹
For Medicaid - B9998 with Modifieres U1-U5 and T1999 are excluded from requiring authorization if within					
the allowable limits					

Endnotos

- x^{Δ} = Authorization for inpatient services is required from CFHP when services are obtained outside of University Hospital
- x¹ = **UFCP Requests require** a TEXAS REFERRAL/AUTHORIZATION FORMS THAT MUST BE SIGNED BY THE PRIMARY CARE PROVIDER (PCP) OR ORDERING PHYSICAN THAT HAS A VALID REFERRAL FROM THE PCP
 Authorization for services is required from CFHP when the member **does not utilize a UFCP Network provider**
- x^2 = Authorization not required for OON Emergency Room or Observation for ALL product lines
- x³ = ALL obesity treatment and surgery must be performed at University Hospital
- x^4 = Requires authorization for Home Therapy. Maximum per Calendar Year = 60 visits per year
- x⁵ = Does not require authorization. Coverage based on diagnoses outlined in the Certificate of Coverage
- NA=Not Applicable = Benefits not covered as per the date of this authorization list. Should services be covered after the date of this list, authorization will be required
- NA*=Not a benefit managed by Community First at this time; however, these services are available through the Texas Department of State Health Services for the STAR line of business

Medicaid = STAR and STAR Kids

BENEFIT COVERAGE MUST BE VERIFIED AT THE TIME OF THE REQUEST