

HHSC Prior Authorization Aggregated Report

CHIP - Calendar Year 2019

Report Category	Speech Therapy Evaluation and Treatment	Occupational and Physical Therapy Evaluation and Treatment	Private Duty Nursing	Skilled Nursing	Attendant Services	DMEPOS	Residential Withdrawal Mgmt Services	In Patient Psychiatric Services	Out Patient Psychiatric Services	Clinician Administered Drugs	All Other PAs Except Pharmacy
1. PAs Received	851	628	4	10	N/A	600	1	178	250	50	1314
2. PAs Processed through Closure	610	564	4	9	N/A	537	1	172	205	49	1125
2a. PAs Processed - By 3 Business Days	577	297	2	4	N/A	314	1	171	188	49	849
2b. PAs Processed - Days 4 through 14	32	267	2	5	N/A	223	0	1	17	0	276
2c. PAs Processed - After 14 Days	1	0	0	0	N/A	0	0	0	0	0	0
3. PAs Rejected	14	37	0	0	N/A	36	0	2	18	1	101
4. PAs Withdrawn	228	27	0	1	N/A	27	0	4	27	0	88
5. PAs Approved as Requested	522	466	0	8	N/A	502	1	171	187	48	1016
6. PAs Modified	13	26	1	1	N/A	0	0	1	1	0	3
7. PAs Denied	68	42	3	0	N/A	8	0	0	4	1	89
7a. Medical Necessity Denials	66	42	3	0	N/A	2	0	0	4	1	76
7b. Administrative Denials	2	0	0	0	N/A	6	0	0	0	0	13
8. Total Internal Appeals Received	16	18	2	0	N/A	0	0	0	0	0	6
8a. Additional Documentation	0	0	0	0	N/A	0	0	0	0	0	0
9. Internal Appeals Determined	16	18	1	0	N/A	0	0	0	0	0	6
9a. Internal Appeals: Original decision upheld	12	18	0	0	N/A	0	0	0	0	0	6
9b. Internal Appeals: Modified	0	0	0	0	N/A	0	0	0	0	0	0
9c. Internal Appeals: Overturned	2	0	1	0	N/A	0	0	0	0	0	0

N/A = Not a Benefit for CHIP members