

Prior Authorization Aggregated Report

HMO - Calendar Year 2019

| Report Category | Speech Therapy Evaluation and Treatment | Occupational and Physical Therapy Evaluation and Treatment | Private Duty Nursing | Skilled Nursing | Attendant Services | DMEPOS | Residential Withdrawal Mgmt Services | In Patient Psychiatric Services | Out Patient Psychiatric Services | Clinician Administered Drugs | All Other PAs Except Pharmacy |
|--|---|--|----------------------|-----------------|--------------------|--------|--------------------------------------|---------------------------------|----------------------------------|------------------------------|-------------------------------|
| 1. PAs Received | 29 | 266 | 2 | 88 | N/A | 181 | 0 | 9 | 52 | 107 | 870 |
| 2. PAs Processed through Closure | 17 | 229 | 2 | 64 | N/A | 158 | 0 | 9 | 40 | 103 | 722 |
| 2a. PAs Processed - By 3 Calendar Days | 12 | 109 | 1 | 41 | N/A | 79 | 0 | 9 | 21 | 84 | 385 |
| 2b. PAs Processed - Days 4 through 14 | 5 | 119 | 1 | 23 | N/A | 79 | 0 | 0 | 19 | 19 | 337 |
| 2c. PAs Processed - After 14 Days | 0 | 1 | 0 | 0 | N/A | 0 | 0 | 0 | 0 | 0 | 0 |
| 3. PAs Rejected | 2 | 25 | 0 | 15 | N/A | 23 | 0 | 0 | 2 | 4 | 76 |
| 4. PAs Withdrawn | 10 | 12 | 0 | 9 | N/A | 2 | 0 | 0 | 4 | 0 | 72 |
| 5. PAs Approved as Requested | 15 | 217 | 1 | 39 | N/A | 143 | 0 | 9 | 29 | 98 | 607 |
| 6. PAs Modified | 0 | 0 | 0 | 0 | N/A | 0 | 0 | 0 | 6 | 0 | 0 |
| 7. PAs Denied | 2 | 4 | 1 | 2 | N/A | 3 | 0 | 0 | 4 | 5 | 81 |
| 7a. Medical Necessity Denials | 2 | 3 | 1 | 0 | N/A | 0 | 0 | 0 | 4 | 4 | 71 |
| 7b. Administrative Denials | 0 | 1 | 0 | 2 | N/A | 3 | 0 | 0 | 0 | 1 | 10 |
| 8. Total Internal Appeals Received | 0 | 0 | 0 | 0 | N/A | 0 | 0 | 0 | 0 | 0 | 4 |
| 8a. Additional Documentation | 0 | 0 | 0 | 0 | N/A | 0 | 0 | 0 | 0 | 0 | 0 |
| 9. Internal Appeals Determined | 0 | 0 | 0 | 0 | N/A | 0 | 0 | 0 | 0 | 0 | 4 |
| 9a. Internal Appeals: Original decision upheld | 0 | 0 | 0 | 0 | N/A | 0 | 0 | 0 | 0 | 0 | 2 |
| 9b. Internal Appeals: Modified | 0 | 0 | 0 | 0 | N/A | 0 | 0 | 0 | 0 | 0 | 0 |
| 9c. Internal Appeals: Overturned | 0 | 0 | 0 | 0 | N/A | 0 | 0 | 0 | 0 | 0 | 1 |

N/A = Not a Benefit for HMO members