

Prior Authorization Aggregated Report

STAR Kids - Calendar Year 2019

Report Category	Speech Therapy Evaluation and Treatment	Occupational and Physical Therapy Evaluation and Treatment	Private Duty Nursing	Skilled Nursing	Attendant Services	DMEPOS	Residential Withdrawal Mgmt Services	In Patient Psychiatric Services	Out Patient Psychiatric Services	Clinician Administered Drugs	All Other PAs Except Pharmacy
1. PAs Received	3128	3265	1383	81	0	16617	6	580	516	360	4638
2. PAs Processed through Closure	2740	3025	1261	72	0	14772	2	572	446	300	4081
2a. PAs Processed - By 3 Business Days	1193	1707	675	37	0	9385	2	551	196	291	2816
2b. PAs Processed - Days 4 through 14	1543	1294	444	35	0	5150	0	21	248	9	1183
2c. PAs Processed - After 14 Days	4	24	142	0	0	237	0	0	2	0	82
3. PAs Rejected	221	198	99	6	0	1514	0	0	52	58	397
4. PAs Withdrawn	167	42	23	3	0	331	4	8	18	2	160
5. PAs Approved as Requested	1919	2088	1129	63	0	13669	2	569	335	298	3621
6. PAs Modified	168	507	91	3	0	53	0	1	21	0	21
7. PAs Denied	427	301	26	0	0	492	0	2	75	0	374
7a. Medical Necessity Denials	426	300	26	0	0	486	0	2	75	0	369
7b. Administrative Denials	1	1	0	0	0	6	0	0	0	0	5
8. Total Internal Appeals Received	102	92	84	0	7	21	0	1	1	0	15
8a. Additional Documentation	14	13	5	0	0	3	0	0	0	0	2
9. Internal Appeals Determined	96	82	79	0	7	20	0	1	1	0	14
9a. Internal Appeals: Original decision upheld	80	77	48	0	5	9	0	1	1	0	9
9b. Internal Appeals: Modified	9	2	11	0	1	2	0	0	0	0	0
9c. Internal Appeals: Overturned	6	2	18	0	1	8	0	0	0	0	5