

Billing Reference Guide–Telemedicine

Updates Due to COVID-19

To help ensure continuity of care during the COVID-19 (coronavirus) response, providers are authorized to bill codes 99201–99205 and 99211–99215 for **telephone (audio-only) medical (physician delivered) evaluation and management services** delivered on or before March 20, 2020 through July 31, 2020 as telemedicine visits (standard of care must be met). Providers should continue to use the 95 modifier to indicate that remote delivery has occurred.

Community First Health Plans (CFHP) is committed to the safety of its Members. Effective March 6, 2020 and for the duration of the COVID-19 Public Health Emergency, CFHP will make payments for Telemedicine, Telehealth, and Tele-electronic services. These visits are considered the same as in-person visits. CFHP has put together the following billing guidelines to assist in submitting claims.

If you have any questions, email Provider Relations at nmcfhp@cfhp.com or call **(210) 358-6294**.

	Commercial Programs	Government Programs
For COVID-19 Billing	<ul style="list-style-type: none"> • 99201–99205, 99211–99215* • U0001-CDC 2019 novel Coronavirus (2019-ncov) real time rt-pcr diagnostic panel • U0002-2019n-cov coronavirus, sars-cov2/2019n-cov (cov-19) any technique, multiple types or subtypes (includes all targets), non-cdc • G2012, G2062, G2063 <p>CPT 87635–Infectious agent detection by nucleic acid (DNA or RNA); severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), amplified probe technique</p>	<ul style="list-style-type: none"> • 99201–99205, 99211–99215* • U0001-CDC 2019 novel Coronavirus (2019-ncov) real time rt-pcr diagnostic panel • U0002-2019n-cov coronavirus, sars-cov2/2019n-cov (cov-19) any technique, multiple types or subtypes (includes all targets), non-cdc
Modifiers	GT, 95	95
Location Code	02 (to be used when telemedicine services are rendered via Telephone only)	02 (to be used when telemedicine services are rendered via Telephone only)

* Preventive health visits under Texas Health Steps (THSteps) are not benefits if performed using telemedicine medical services. Health care or treatment using telemedicine medical services after a THSteps preventive health visit for conditions identified during a THSteps preventive health visit is a benefit. Medical services provided through telemedicine for abnormalities identified during these preventive health visits may be reimbursed separately to the distant site provider if an acute care evaluation and management procedure code is billed.