

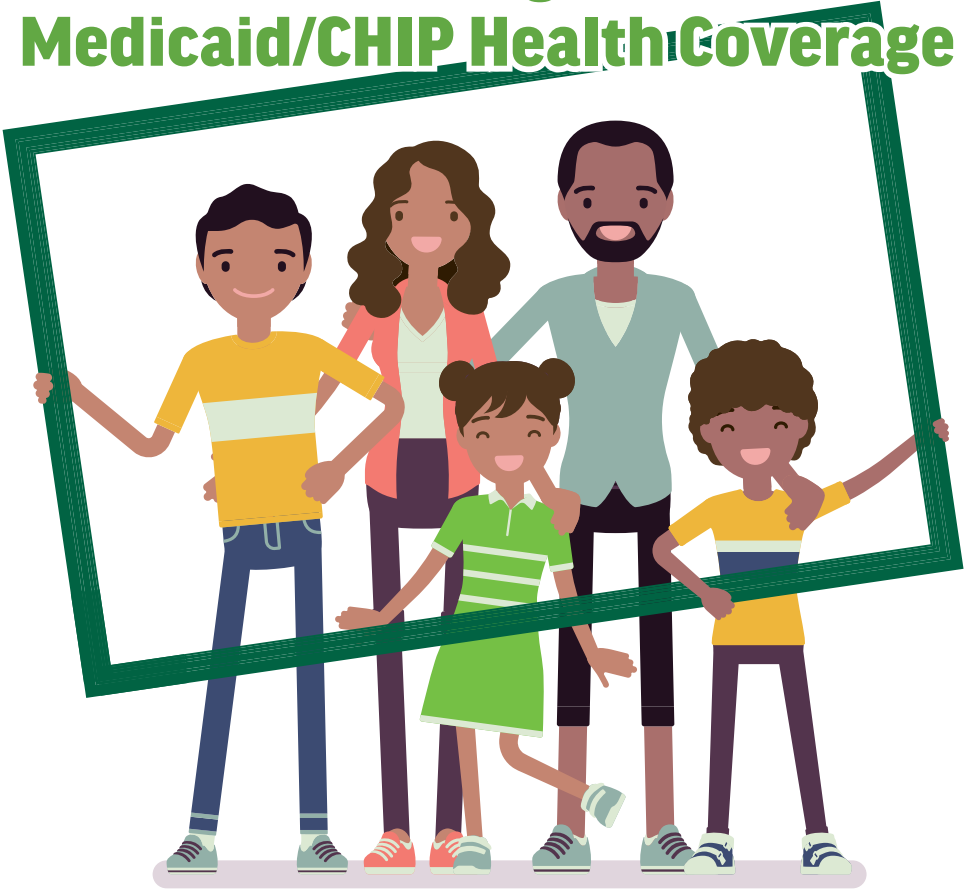
**Questions? We're here to help!**

- Visit [RenewMyTexasBenefits.com](https://renewmytexasbenefits.com) for more information, or
- Call 210-227-2347 to speak with a trusted representative, or
- Schedule an in-person appointment for assistance with your renewal application by visiting [RenewMyTexasBenefits.com](https://renewmytexasbenefits.com).

Our representatives can assist you in both English and Spanish. Call 210-227-2347 for help renewing your benefits or to discuss other health coverage options.



# Renewing Your Medicaid/CHIP Health Coverage



Community First Health Plans was established in 1995 by University Health to provide health care coverage to the citizens of Bexar and the surrounding seven counties. As the only local, nonprofit health plan, Community First is committed to providing the community with great health care benefits and outstanding service, delivered by people who live right here in South Texas.

**If you or your child are covered under one of these health programs, you MUST renew your coverage every 12 months to keep your benefits:**





## Renewing your health benefits is as easy as 1-2-3

1. Visit [YourTexasBenefits.com](https://YourTexasBenefits.com), or
2. Send in your renewal by mail or fax, or
3. Call 2-1-1 (select option 2)

### Why do I have to renew my CHIP/Medicaid benefits?

You must renew so that Texas Health and Human Services Commission (HHSC) can review your eligibility. It's possible that changes in your life or income may qualify you for a different health care program.

### How will I know it's time to renew?

A few months before your Medicaid/CHIP coverage is due to end, HHSC will mail you renewal forms. You can either complete the paper forms and mail or fax them back to HHSC, or renew your coverage online at [YourTexasBenefits.com](https://YourTexasBenefits.com).

**IMPORTANT:** If your mailing address has changed, update it at [YourTexasBenefits.com](https://YourTexasBenefits.com) or call **2-1-1** (toll free 877-541-7905)

### What happens if I don't renew?

If you do not renew before your deadline, you could lose your Medicaid/CHIP benefits. You must renew your coverage every 12 months. Your renewal date is based on the date your coverage began.

Sign up for alerts on [YourTexasBenefits.com](https://YourTexasBenefits.com) to get an email or text message when it's time to renew!

### How do I renew online?

1. Visit [YourTexasBenefits.com](https://YourTexasBenefits.com) and log into your account. If you don't have an account, you can create one.
2. Click "Manage" and find the case that says "Ready for Renewal."
3. Click "Details."
4. Click "Renew Benefits" to begin.

### Do I need to renew even if nothing has changed?

Yes, a renewal application must always be filled out and submitted. If you are renewing online and there are no changes, you can click the "No Changes" button on each section during the online renewal process.

### What information do I need in order to renew?

When filling out the renewal forms, you may need to provide/verify the following information:

- Bank account statements and pay stubs
- Child support/alimony you get or pay
- Social Security benefits
- Child care or other costs you pay to take care of others

### How will I know if my Medicaid/CHIP was successfully renewed?

Log in to your account on [YourTexasBenefits.com](https://YourTexasBenefits.com) to check the status of your renewal. HHSC will also mail a confirmation letter to you.

### I no longer qualify for Medicaid/CHIP. Do I have other options?

You may qualify for a health plan under the Health Insurance Exchange like University Community Care Plan (UCCP), a plan for qualifying Bexar County residents. Learn more by visiting [UniversityCommunityCarePlan.com](https://UniversityCommunityCarePlan.com).

Download the Your Texas Benefits app and renew your benefits on your smart phone!

