



## We bring the power of the hospital to the comfort of the home.

DispatchHealth works with you to provide high-acuity care after-hours, on weekends, holidays or during capacity constraints.

### Here is how we can help:

- Provide same-day, high-acuity medical care in the home
- Coordinate care with patient's PCP and/or other care team members as appropriate following DispatchHealth visit
- Share valuable insight into social determinants of health
- Improve health outcomes and achieve industry-leading patient satisfaction scores
- Reduce healthcare costs

## Use DispatchHealth with three easy steps:

1

### Request an in-home visit

- Call us at **210-245-7120**
- [Express.DispatchHealth.com](https://Express.DispatchHealth.com)  
(account activation needed)

2

### Care team dispatched to home

A physician assistant or nurse practitioner with a medical technician will arrive at your patient's home.

3

### Follow-up communication and coordination of care

We will send the patient's clinical encounter note after each visit. The on-site medical team will also coordinate care at the bedside as appropriate.

## Call 210-245-7120 to schedule a patient visit.

Available 8 a.m. – 10 p.m., 7 days a week, including holidays.

## We treat these common conditions (and more)

### Common ailments

- Bronchitis
- Fatigue/weakness
- Falls
- Fever
- Influenza

### Cardiology

- CHF exacerbation
- Palpitations

### Dermatology

- Abscess
- Cellulitis
- Lacerations requiring sutures or staples
- Wound care

### Ear, nose, and throat

- Facial trauma
- Foreign body removal (ear/nose)
- Nosebleeds

### Gastrointestinal

- Constipation and fecal impaction
- Diarrhea, nausea, and vomiting
- Dehydration

### Genitourinary

- Foley catheter malfunction
- Kidney stones
- Urinary infections
- Urinary retention

### Musculoskeletal

- Evaluation and treatment of severe back pain
- Evaluation and treatment of suspected DVT
- Minor fractures
- Strains or sprains

### Neurological

- Headaches/migraines
- Vertigo

### Ophthalmology

- Corneal abrasion
- Foreign body removal
- Periorbital cellulitis

### Respiratory

- Asthma exacerbation
- COPD exacerbation
- COVID-19
- Croup
- Pneumonia



## Procedures we offer (but not limited to)

- Advanced on-site blood tests
- Bronchodilator administration
- Catheter insertion: Foley, Coudé, and suprapubic
- Incision and drainage of skin lesions
- IV fluids: medications and antibiotics
- IV medications: diuretics, steroids, antibiotics, and antiemetics
- IV placement
- Nasal packing and cautery
- Nebulizer treatments
- Rapid infectious disease testing (COVID, flu, strep, and mono)
- Simple and complex laceration repair: sutures or staples
- Splinting injured extremities
- 12-lead EKG

For more information, visit  
[DispatchHealth.com/partners](https://DispatchHealth.com/partners)

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