

Join Our Provider Network: Community Health Worker and Doula Q&A

Community First Health Plans, Inc. (Community First) is seeking Community Health Workers (CHW) and Doulas to join our Provider network to care for our pregnant Members, addressing gaps in maternal health care in alignment with Texas House Bill 1575.

Q: What is House Bill 1575?

A: House Bill 1575 states that Managed Care Organizations (MCOs) and Thriving Texas Families (TTF) must screen pregnant individuals for non-medical health-related needs and coordinate services. Screenings will be at the pregnant persons' consent and can be administered by Community Health Workers (CHW) and Doulas, who will be new providers of Medicaid Case Management for Children and Pregnant Women (CPW) services.

Q: What does this mean for Community Health Workers and Doulas?

A: Community First Health Plans, Inc. (Community First) is seeking CHWs and Doulas to join our Provider network to care for our pregnant Members.

Q: How do I enroll as a Provider with Community First?

A: Follow these three simple steps:

1. Enroll as a Medicaid Provider through Texas Medicaid & Healthcare Partnership (TMHP).
2. Begin the contracting process with Community First by completing the [Letter of Interest](#) on our website.
3. Once you have submitted your contract, Community First will initiate the credentialing process.
 - a. You will receive a letter from Verisys, the statewide consolidated credentialing verification organization (CVO) requesting that you complete the credentialing application with submission instructions. Verisys will reach out to you to obtain any missing or incomplete information and verify the information on your application.
 - b. If you are contracting with multiple health plans at the same time, please indicate which health plans are allowed to use your application so that one application can be used for multiple health plans.
 - c. For questions regarding your application or status updates, please call 210-510-2474 or email DL_CredentialingApplications@cfhp.com.
 - d. Your re-credentialing due date (required every three years) will be aligned by Verisys for all Medicaid plans you are contracted with. Only one application submission will be required. You will receive a letter reminding you to submit your application ninety (90) days prior to your due date.

Q: Who will notify me of my acceptance as a provider into the Community First network?

A: Community First will notify you of your acceptance. Once you are fully enrolled in Medicaid and contracted and credentialed with Community First, you may begin providing services.

