

NON-EMERGENCY MEDICAL TRANSPORTATION



Need a ride to your next health appointment?

As a Community First Health Plans STAR, STAR Kids, or STAR+PLUS Member, you can get non-emergency transportation at NO COST to/from the doctor, dentist, hospital, or pharmacy.

Community First works with SafeRide Health to provide curb-to-curb transportation for our Members.

There are two ways to arrange non-emergency medical transportation (NEMT).

1. CALL SAFERIDE DIRECTLY

1-855-932-2335

Monday through Friday, from 8:00 a.m. to 6:00 p.m.
Information is available in both English and Spanish.
Please call at least 48 hours before your appointment.

2. BOOK ONLINE OR ON YOUR PHONE

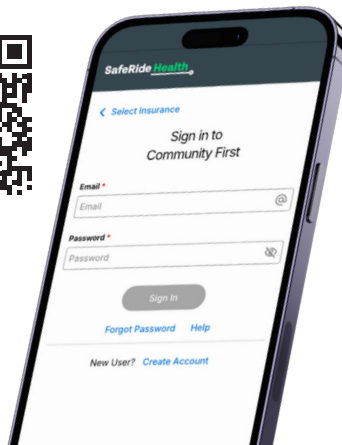
Download the **MySafeRide Mobile App** or create an account and log in to the **SafeRide Member Portal**.

SafeRide Health



For help after hours or on Saturdays, call:
Where's My Ride: 1-855-932-2335

Trips do **NOT** include ambulance trips.



NEMT services include:

- Curb-to-curb transportation
- Passes or tickets for travel by train, bus, or air
- Mileage reimbursement
- Travel expenses (for Members under age 20)
- Travel expenses for attendants

When you call SafeRide, please be ready to provide:

- Medicaid ID number on Your Texas Benefits Medicaid ID card
- Name, address, and phone number of the place you are going
- The medical reason for your visit

BOOK YOUR NEXT RIDE WITH SAFERIDE ONLINE AT: CommunityFirst.member.saferidehealth.com/login